

## Module 2 Summary: The Access Problem

Prof. Dr. Joerg Osterrieder

Digital Finance — BSc Course

**Theme:** Access (financial inclusion) **From prior modules:**

- **M1L1:** the five-party payment model and who bears the MDR
- **M1L2:** two-sided market economics of intermediaries
- **M1L4:** unit economics (LTV/CAC) for fintech viability

**External knowledge assumed:**

- Basic probability (independent events, conditional probability)
- Elementary descriptive statistics (mean, standard deviation, percentile)
- Pandas basics for reading and filtering tabular data

**Will be introduced this module:** We introduce financial exclusion data, credit-scoring models, robo-advice mechanics, and algorithmic-fairness metrics (demographic parity, equal opportunity, Chouldechova).

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Prerequisites are advisory; lessons remain self-contained where feasible. Forward references inside lessons flag any concept used before its canonical introduction.

## L1: Financial Exclusion

- 1.4 billion adults lack formal identity documents
- Mobile money (M-Pesa) as leapfrog technology
- KYC requirements as barrier to inclusion

## L2: Credit Scoring & Alternative Data

- Traditional scoring excludes “credit invisibles”
- Alternative data: mobile usage, utility payments, social graphs
- Trade-off: inclusion vs. privacy and bias risk

## L3: Democratizing Investment

- Fractional shares lower minimum investment to \$1
- Robo-advisors: algorithm-driven portfolio management
- Gamification risks: overtrading, herd behavior

## L4: Algorithmic Fairness

- Disparate impact vs. disparate treatment
- Fairness metrics: demographic parity, equalized odds
- Impossibility theorem: cannot satisfy all fairness criteria simultaneously

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Module 2 answers: Who is excluded from finance, why, and how can technology close the gap without creating new harms?

## Financial Exclusion

**Unbanked:** No account at a formal financial institution. **Underbanked:** Has an account but relies on alternative financial services (payday lenders, check cashers).

## Credit Scoring

Default Probability =  $f(\text{payment history, utilization, length, mix, inquiries})$

Alternative data extends this:  $f(\dots, \text{mobile top-ups, rent payments, utility bills})$

## Fairness Metrics

Demographic Parity:  $P(\hat{Y} = 1 | A = 0) = P(\hat{Y} = 1 | A = 1)$

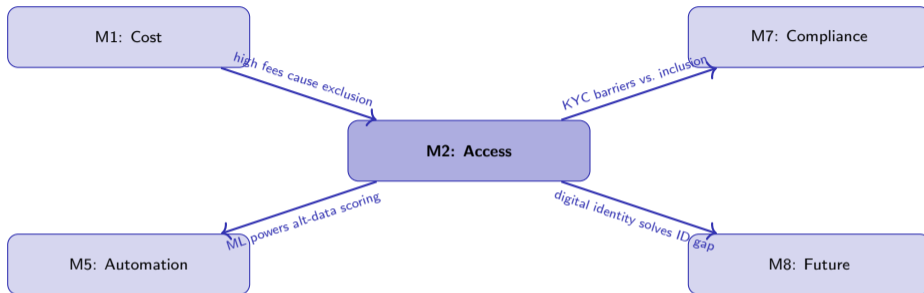
Equalized Odds:  $P(\hat{Y} = 1 | Y = y, A = 0) = P(\hat{Y} = 1 | Y = y, A = 1) \forall y$

## Impossibility Theorem (Chouldechova, 2017)

When base rates differ across groups ( $P(Y = 1|A = 0) \neq P(Y = 1|A = 1)$ ), it is **mathematically impossible** to simultaneously achieve equal false positive rates, equal false negative rates, and equal predictive values.

**Fairness in lending is a mathematical constraint problem, not just an ethical aspiration.**

## Connections to Other Modules



- **Cost** → **Access (M1)**: High MDR and account fees are direct drivers of financial exclusion
- **Access** → **Automation (M5)**: ML models enable alternative credit scoring but introduce bias-variance trade-offs
- **Access** → **Compliance (M7)**: KYC/AML requirements designed to prevent crime also exclude legitimate users without documents
- **Access** → **Future (M8)**: Self-sovereign identity (SSI) could give the unbanked verifiable credentials without centralized gatekeepers

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**Access is the human consequence of cost, technology, and regulation decisions made across every other module.**

### Two questions that need more than one lesson to answer:

- 1 A neobank claims its model serves the unbanked; using M2L2 (credit scoring) + M2L4 (algorithmic fairness), what evidence would falsify the claim?
- 2 Combine M2L1 (financial exclusion data) with M2L3 (democratising investment) to design an inclusion metric that is not gameable by liquidity-mining incentives.

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Use these as study prompts before the module exam; each integrates concepts that span lessons.

## Module 2: Worked Multi-Lesson Example

Worked example traces a single low-income borrower across M2L1 (currently unbanked), M2L2 (thin-file credit score), M2L3 (fractional ETF access through a neobank), and M2L4 (fairness-audit on the credit model's allocation).

**Pedagogical pattern:** the example is intentionally end-to-end. Solve it lesson-by-lesson, then step back and identify the lesson whose assumption was the binding constraint.

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The exam-style version of this example appears in `extttv4/exam_prep/exam_bank.tex` for module 2.

### Concepts from Module 2 that later modules will use:

- **M5L3:** ML fairness limits flow back into M2L4 as the operating constraint for credit-scoring models
- **M7L3:** EU AI Act Annex III lists credit scoring as high-risk; M7L3 governs the M2L2 model in practice
- **M8L1:** Digital-identity primitives from M8L1 are the prerequisite for portable thin-file credit signals

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Forward-pointing dependencies; concepts not in this map are local to Module 2.