



**BUCHAREST
BUSINESS
SCHOOL**

Data, Information and Knowledge

Leadership Through Value

DATA MINING AND BIG DATA

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Data Mining and Big Data

Block 1

- The value of the information
- Big data and data economy

Data Mining and Big Data

- 10% grant point
- 10% attendance
- 30% seminar exercises
- 50% final project assessment



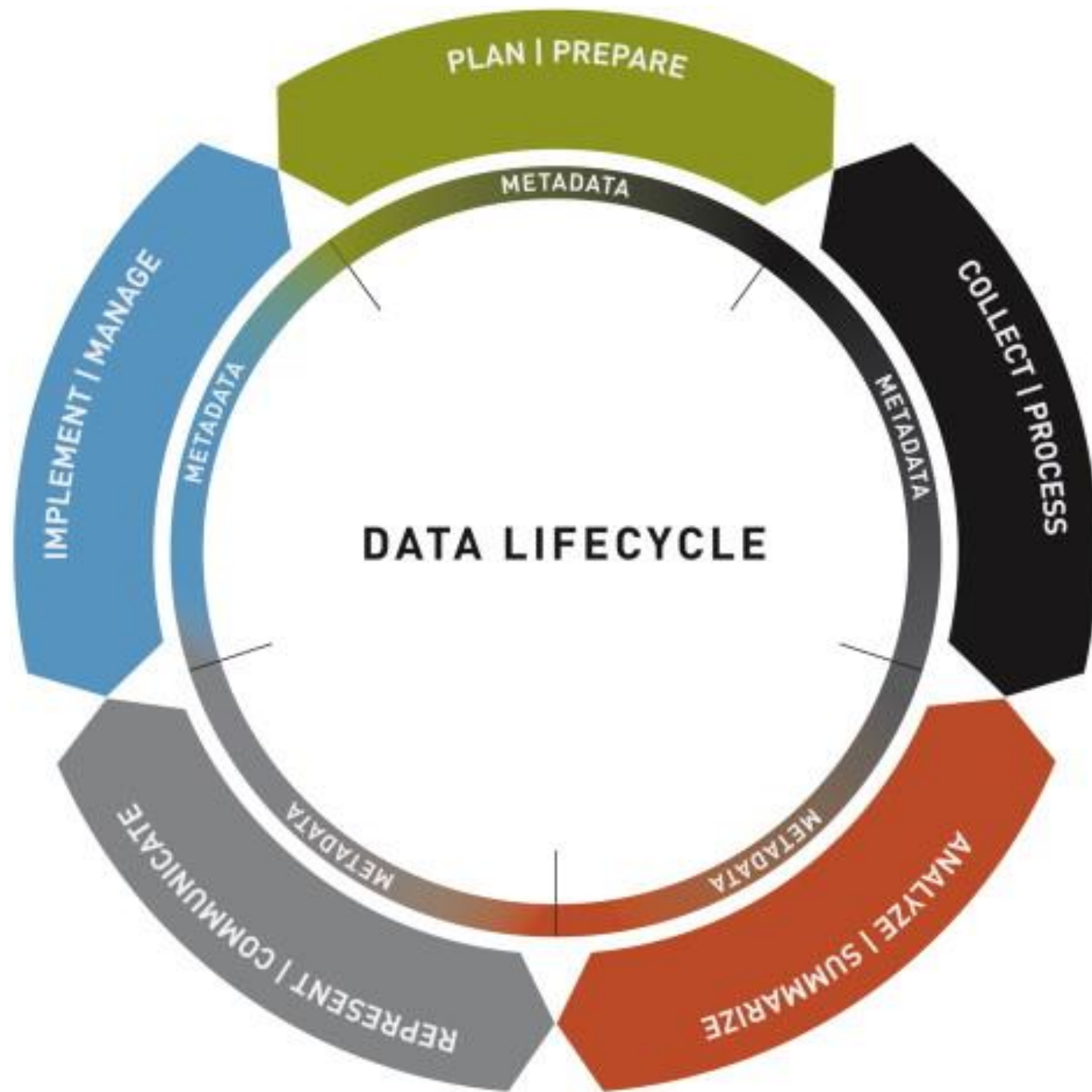
“In this world of big data, basic data literacy—the ability to analyze, interpret, and even question data—is an increasingly valuable skill”

Janice Hammond, HBR

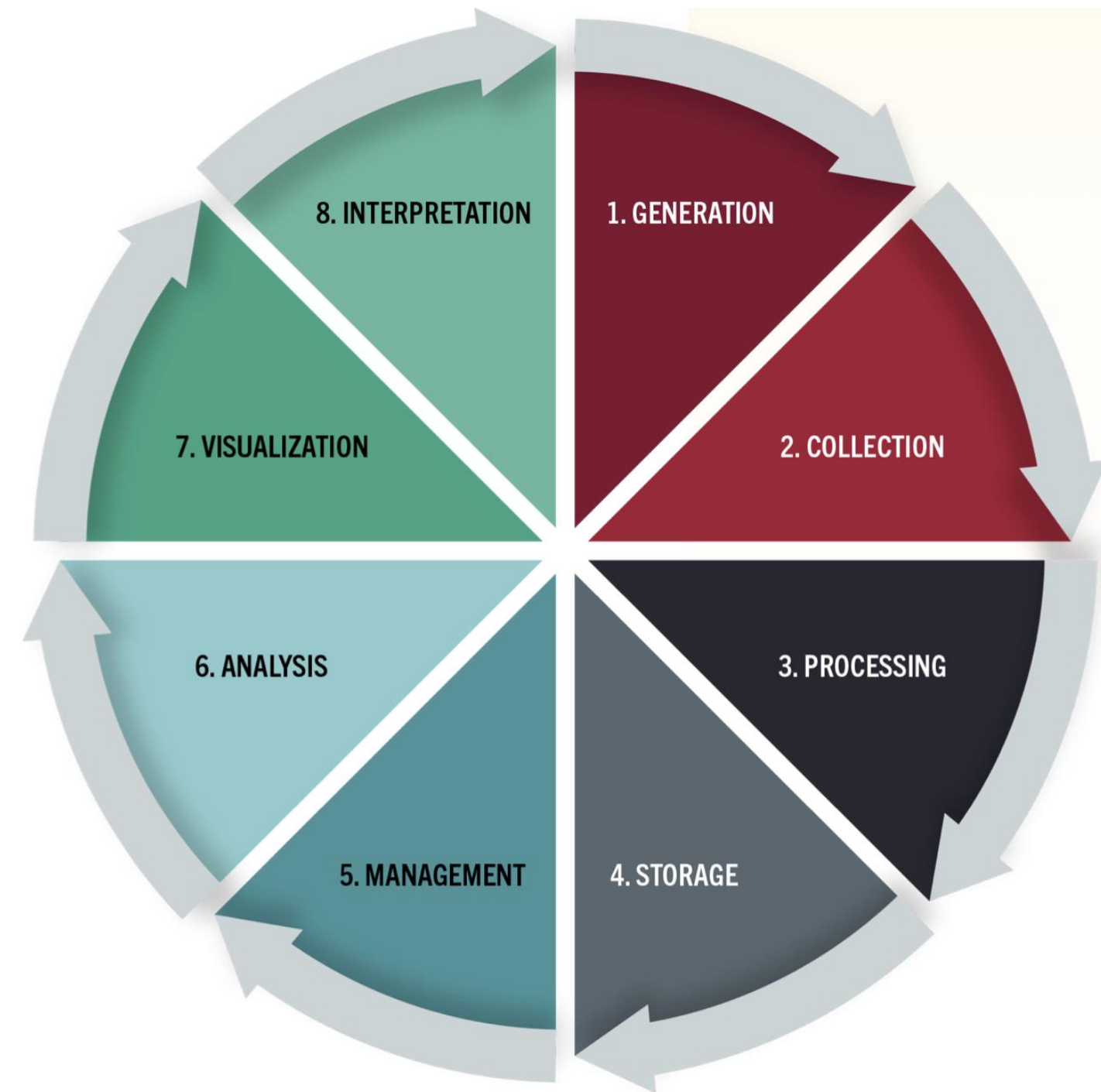
Value of information

Information results from data processing must have high level of quality. Why?
Because it helps for taking decisions. Value derives from usefulness information

- *Completeness*
- *Cost-effectiveness*
- *Flexibility*
- *Relevance*
- *Accuracy*
- *Timeliness*
- *Selectivity*
- *Destination*
- *Simplicity*
- *Verifiability*

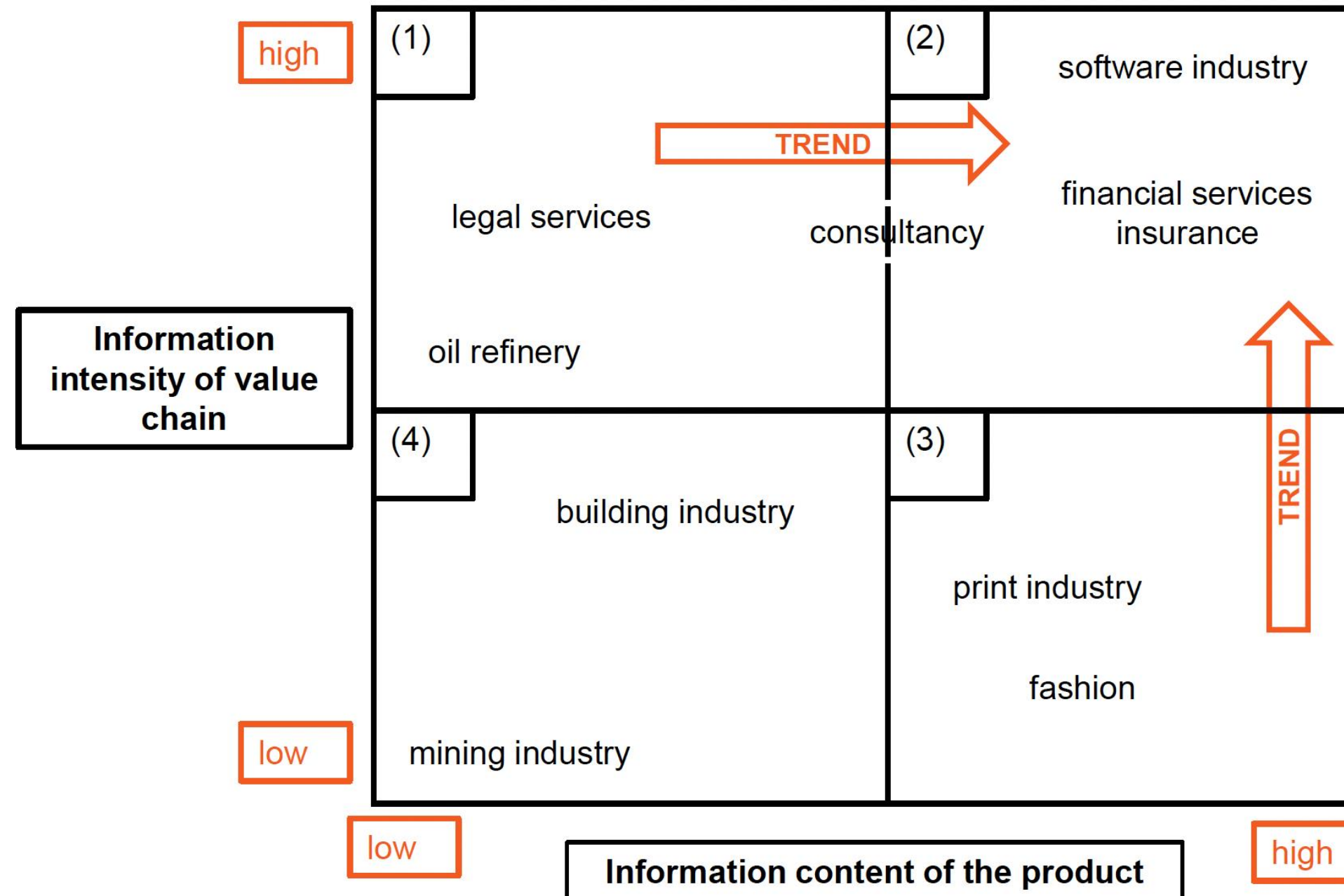


Hunter Whitney, 2013



Harvard Business School Online

Information Intensity Matrix





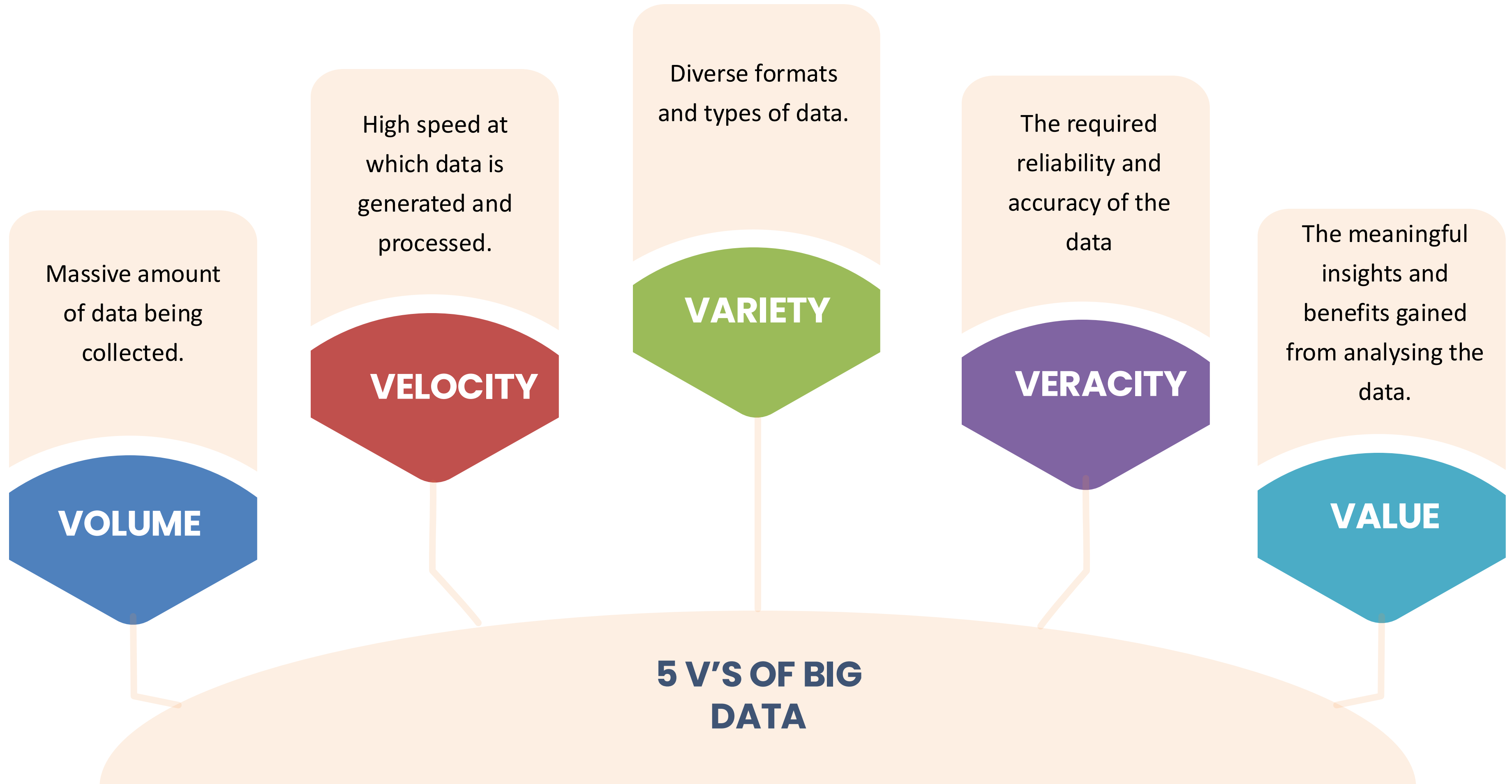
Big Data and Data Economy

“Big data is not about the data.” – Gary King Harvard University Director, Inst. For Quantitative Social Science

IBM: “Big data refers to massive, complex data sets that traditional data management systems cannot handle. When properly collected, managed and analyzed, big data can help organizations discover new insights and make better business decisions.”

Gartner: “Big data is high-volume, high-velocity and/or high-variety information assets that demand cost-effective, innovative forms of information processing that enable enhanced insight, decision making, and process automation.”

Google: “Big data refers to extremely large and diverse collections of structured, unstructured, and semi-structured data that continues to grow exponentially over time. These datasets are so huge and complex in volume, velocity, and variety, that traditional data management systems cannot store, process, and analyze them”



What is collecting all this data?

Search Engines

- Microsoft's Internet Explorer
- Mozilla's FireFox
(Non-profit foundation, used to be Netscape)
- Google's Chrome
- Apple's Safari
- Time-Warner's AOL Explorer



- Google's
- Microsoft's
- Yahoo's
- IAC Search's



What is collecting all this data?

Smartphones & Apps

Apple's iPhone
(Apple O/S)



Samsung, HTC,
Nokia, Motorola
(Android O/S)



RIM Corp's Blackberry
(BlackBerry O/S)



Tablet Computers & Apps

Apple's iPad



Samsung's Galaxy



Amazon's Kindle Fire



What is collecting all this data?

Games Boxes and GPS Systems



Internet Service Providers



What is collecting all this data?

HDTV's and Blu-Ray Players with built-in Internet connectivity



Movie Rental Sites



What is collecting all this data?

Hospitals & Other Medical Systems

Pharmacies

Laboratories

Imaging Centers

Emergency Medical Services (EMS)

Hospital Information Systems

Doc-in-a-Box

Electronic Medical Records

Blood Banks

Birth & Death Records

Banking & Phone Systems



Branches



ATMs



Call centers



Internet



Relationship managers/agents



Can you hear me now?
(Heh heh heh!)



at&t



The concept of IoT

IoT is the network of everyday objects embedded with sensors and connected to the internet to collect and exchange data.

What is a *smart* product/device?

The concept of IoT

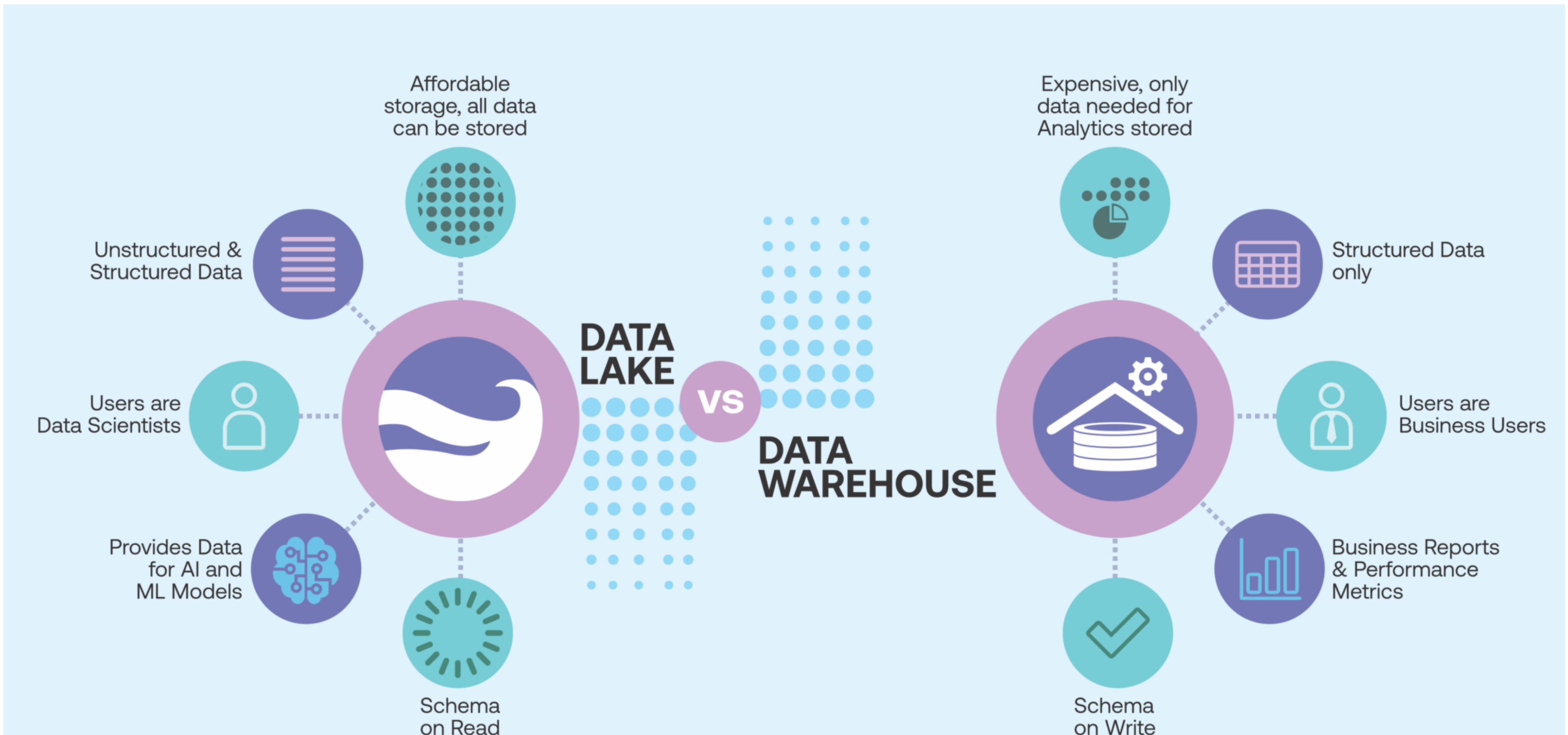


Cupcake Conveyor –

An actual cupcake ATM that Davis called a “confectionery 3D printer.” There are Sprinkles’ cupcakes ATMs in several cities in the United States, including Beverly Hills, Chicago, New York and Atlanta.

<https://www.youtube.com/watch?v=mgzxHNq8Bek>

Data warehouses & data lakes



Data Warehouse

Data Type

Structured (e.g., relational data)

Processing

Batch processing optimized for complex queries

Storage

Optimized for structured data storage

Cost

Generally higher due to performance optimization

Performance

High performance for structured queries

Scalability

Scales vertically; adding more resources to existing systems

Security & Governance

Mature security models with robust governance

Primary Users

Business analysts, data engineers

Use Cases

Business intelligence, reporting, historical data analysis

Examples

Amazon Redshift, Google BigQuery, Snowflake

Data Lake

Structured, semi-structured, and unstructured (e.g., logs, images)

Supports batch and real-time processing

Scalable storage for vast amounts of raw data

Lower storage costs; compute costs vary based on usage

May require additional processing for unstructured data

Scales horizontally; adding more systems to distribute load

Evolving security measures; governance can be complex

Data scientists, data engineers

Big data analytics, machine learning, real-time data processing

Hadoop, Amazon S3, Azure Data Lake

Data Cloud

All data types across multiple platforms and formats

Real-time and batch processing across distributed systems

Distributed storage across cloud platforms

Variable; depends on cloud provider pricing and resource utilization

Scalable performance; depends on cloud infrastructure and optimization

Elastic scalability across global cloud infrastructure

Advanced security features with centralized governance tools

Cross-functional teams including analysts, engineers, and data scientists

Integrated analytics, global data sharing, AI/ML applications

Snowflake Data Cloud, Google Cloud Platform, Microsoft Azure

Why are companies collecting all this data?

Growth & Innovation: Big data uncovers new business models and revenue sources.

“Companies that embrace data-driven strategies outperform their peers by 5–6% in productivity and profitability. Big data analytics can identify underserved customer segments, enable personalized offerings, and create entirely new business models.”

(McKinsey & Company, 2015)

Identify new patterns

New algorithms

Nonlinear patterns

New methods for identifying clusters

Use novel data sources

Social media posts

Product review

Satellite data

Sensors data

Adapt dynamically

Spot changing trends

Anticipate changes

Dynamic pricing

Why are companies collecting all this data?

Better Decisions: Predictive analytics reduces uncertainty and supports proactive strategies.

Efficiency Gains: Real-time monitoring and predictive maintenance lower costs and downtime.

Customer Focus: Personalized experiences boost sales and loyalty.

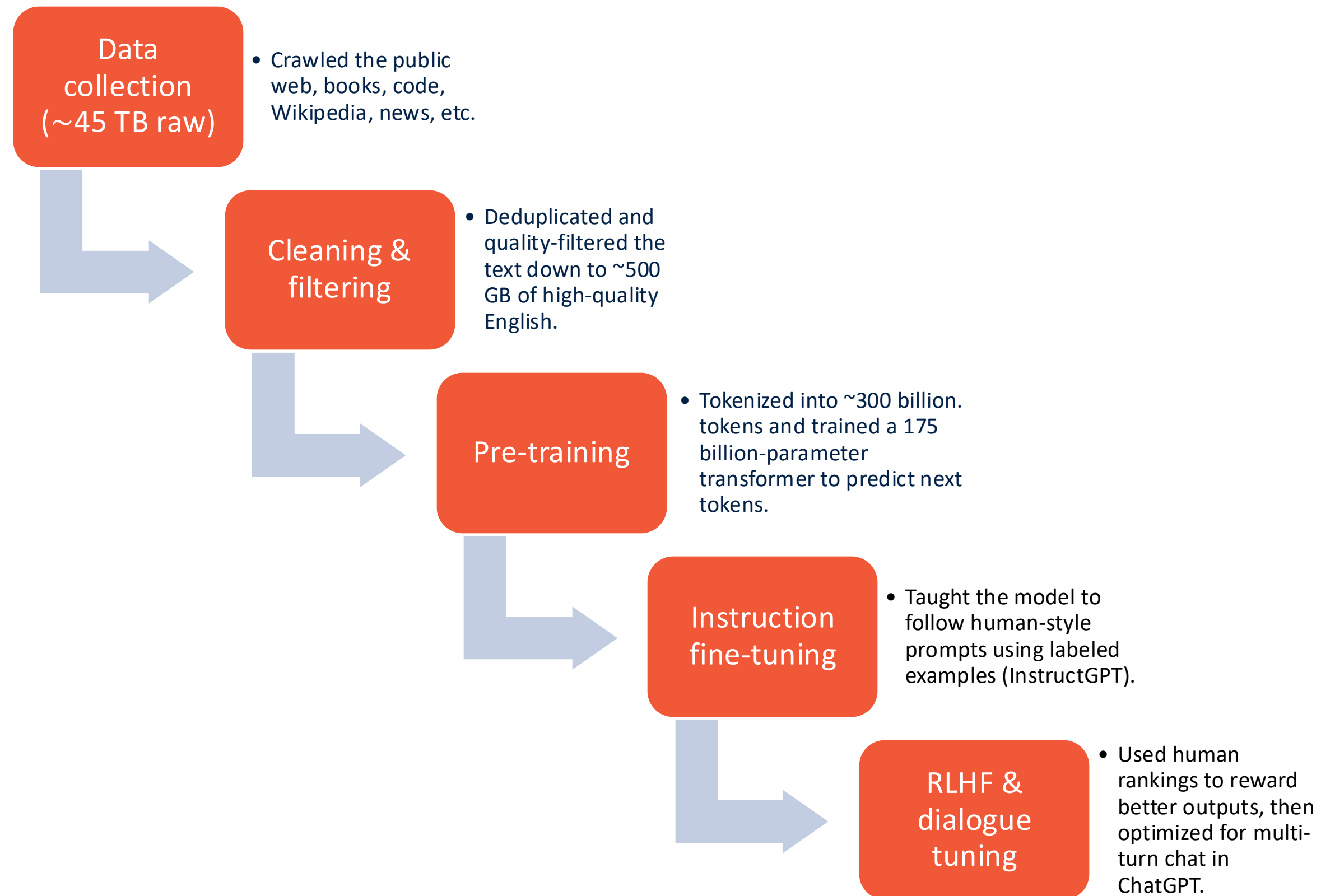
Risk Management: Analytics-driven surveillance strengthens fraud detection and regulatory adherence.

Big Data makes Generative AI possible



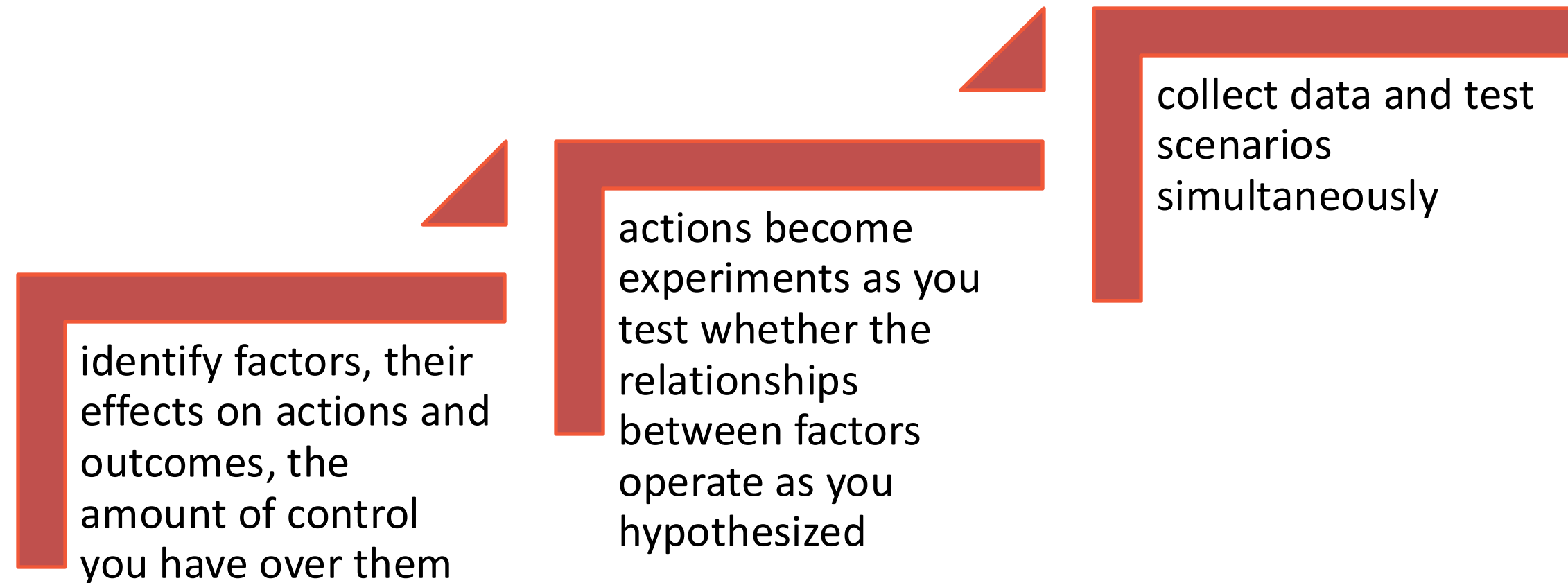
Not our actual logo obviously 😊

How did Big Data contribute to GenAI?

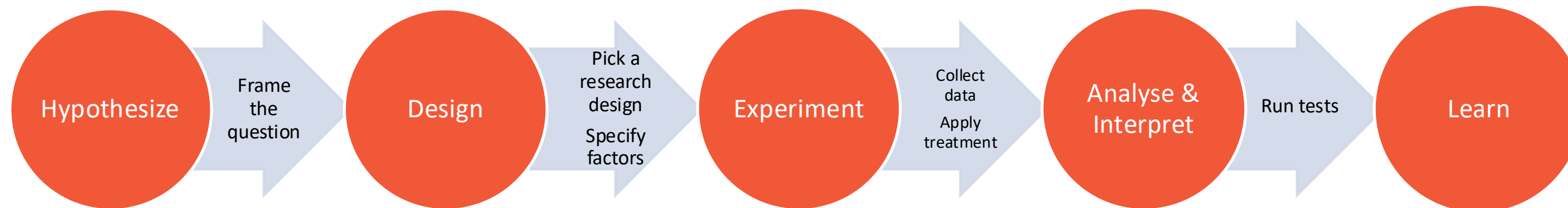


In the information economy, companies employ a Dynamic Customer Strategy

DSC is a skillset and toolset for capturing market value through agile marketing, which includes experimental design, data management, statistics, and more. (Tanner, 2014)



How does Big Data drive personalized experiences for customers?



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